

Arts & Commerce College

Warwat Bakal Tq. Sangrampur Dist - Buldhana (M.S.)

- Principal -Dr. Shriram Yerankar M.A., M.Phil, Ph.D. 9423722316 NAAC Reaccredited with 'B' Grade

College Code: 327

- President -Shri. Krushnarao Ingle (Ex. M.L.A.) 07266-221449

E-mail: 327accwb@gmail.com

Website: www.acscwb.co.in

Criterion II: Teaching- Learning and Evaluation

### 2.5. Evaluation Process and Reforms

Session-2023-2024

### **Supporting Documents**

Metric No.	Sr. No.	Content / File Description	Document Link
2.5.2.	A	Mechanism to Deal with internal Examination Related Grievances is Transparent, Time-bound and Efficient.	



SATPUDA EDUCATION SOCIETY, JALGAON JAMOD'S

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#### **CERTIFICATE**

This is to certify that the documents attached as supporting documents for Criterion II: Teaching, Learning and Evaluation are verified from the college record and found to be correct to the best of my knowledge.

Conmerce College

Arts & Commerce College Warvat Bakal Dist Buldana

Written tests, practical exams, multiple-choice questions (MCQs), online exams, quiz contests, assignment submissions, project reports, seminar presentations, group discussions, survey methods, study tours, industrial visits, and field visits are just a few of the ways that the institute conducts internal assessments. Students' grades and performance are posted on departmental notice boards to ensure transparency. Students are given answer papers to review following the assessment of the unit tests. If students have any complaints about their grades or performance in class assignments, they can speak with their subject teachers to get them resolved. These issues and assigned grades are addressed by subject teachers. If a student is still unhappy, the issue is brought up with the department head for additional consideration. Students can go to Students' Grievances Redressal if they are not pleased at the HOD level submit a written complaint to the college's SGRC. Internal examination-related grievances are immediately investigated and settled. Using question papers and answer sheets supplied by the linked university, the institute administers semester university exams in accordance with the university's timetable. The curriculum is followed for creating and grading question papers. A student's complaint is directed to the university's officials, particularly the Board of Examination, if it concerns the question papers. The issue is sent to the Board of Studies for consideration by the Board of Examination. The Board of Examination settles the students' complaints in of with the Board Studies' judgement. accordance



Arts & Commerce College Warvat Bakal Dist.Buldana



# Satpuda Education Society Jalgaon Jamod's Arts & Commerce College, Warwat Bakal Notice

Date: 24/01/2024

To: All Members of the Student Grievance Redressal Cell

Subject: Second Meeting of the Student Grievance Redressal Cell

Dear Members,

This is to inform you that the second meeting of the Student Grievance Redressal Cell has been scheduled on 36 0 24 at 2.00 PM in the college common staff room. Your presence is essential to discuss the key issues and updates as per the agenda outlined below.

#### Agenda:

- 1. Review of action taken on grievances discussed in the previous meeting.
- 2. Status update on unresolved grievances.
- 3. Discussion on newly received grievances.
- 4. Proposals for further improving the grievance redressal mechanism.
- 5. Feedback and suggestions from cell members.
- 6. Any other issues with the permission of the chair.

#### Members:

I. Dr. Subhash Pawar

2. Nagesh Ingle

3. Dr. KIshor Theng

4. Prof. Sonali Tayde

5. Prof. Nilesh Shelke



## Satpuda Education Society Jalgaon Jamod's Arts & Commerce College, Warwat Bakal

#### Student Grievance Redressal Cell

#### **Proceedings of the Meeting**

**Date:** 30/01/2024 **Time:** 2:00 PM

Venue: College Common Staff Room

Members Present:

Dr. Subhash Pawar (Chairperson)
 Prof. Nagesh Ingle (Convener)
 Dr. Kishor Theng (Member)

4. Prof. Sonali Tayde (Member)5. Prof. Nilesh Shelke (Member)

Chairperson: Dr. Subhash Pawar

#### Minutes of the Meeting:

- 1) Review of Grievances Received and Their Redressal Status:
- The committee reviewed grievances submitted in the previous term.
- b) Redressal actions taken were discussed, and progress was noted.
- c) No grievances were identified as pending and assigned priority for immediate action.
- 2) Discussion of New Grievances Submitted by Students:
- a) Three new grievances were presented, including issues related to classroom infrastructure,
- b) Library access and faculty interaction.
- c) Members agreed on specific action plans to resolve these concerns within the stipulated time.
- 3) Identifying Systemic Issues and Preventive Measures:
- a) Recurring issues related to hostel facilities and examination scheduling was identified as systemic.
- b) Recommendations were made to initiate regular feedback sessions with students to address root causes.

- 4) Planning Awareness Initiatives to Address Common Student Concerns:
- a) A plan to organize a grievance redressal awareness camp in February 2024 was proposed.
- b) Prof. Sonali Tayde volunteered to coordinate the event.
- 5) Suggestions for Improving Grievance Redressal Mechanisms:
- a) Members suggested introducing an anonymous online grievance submission portal.
- b) Training sessions for faculty on handling student grievances were proposed.
- 6) Any Other Issues:
- a) It was suggested to increase the frequency of committee meetings to enhance responsiveness.
- b) Prof. Nilesh Shelke proposed a student representative be included in future meetings to ensure transparency.

#### **Decisions Taken:**

- a) Pending grievances will be resolved by 15/02/2024.
- b) Awareness camp to be conducted on 25/02/2024.
- c) Development of an online grievance submission portal by March 2024.

The meeting concluded with a vote of thanks to the chair and all members for their active participation.

Meeting adjourned at: 3:30 PM

Prepared by:

Prof. Nagesh Ingle

(Convener)

Approved by:

Dr. Subhash Pawar

(Chairperson)





## Report Session 2023-24

#### Student Grievance Redressal Cell

Date: 08/04/2024

Venue: Arts & Commerce College, Warwat Bakal

Chairperson: Dr. Subhash Pawar (Student Grievance Redressal Cell Chairperson)

Convener: Mr. Nagesh Ingle

IQAC Co-coordinator: Dr. Sanjay Tale

A program was held on April 8, 2024, at Arts & Commerce College, Warwat Bakal, to raise awareness among students about health, academic improvement, and preparation for university examinations. The session was conducted under the leadership of the Student Grievance Redressal Cell Chairperson, Dr. Subhash Pawar, and facilitated by Convener Mr. Nagesh Ingle, with support from IQAC Co-coordinator Dr. Sanjay Tale. Members of the Committee were remained present.

#### **Objectives:**

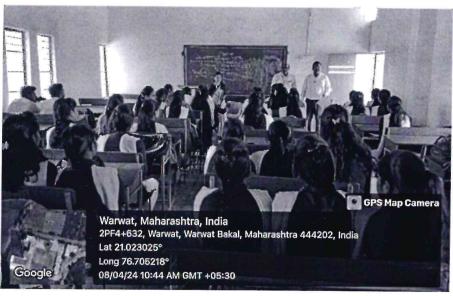
- 1) To educate students on the importance of physical and mental health and its impact on academic performance.
- 2) To provide students with tips and strategies for effective study habits and time management.
- 3) To prepare students for the upcoming university examinations with focused guidance and support.
- 4) To create an interactive platform where students can address their queries related to health, academics, and examinations.

#### **Outcomes:**

- 1) Students gained valuable insights into maintaining their health and its role in academic success
- 2) The program equipped students with practical strategies to excel in university examinations.
- 3) The session fostered a supportive environment, encouraging students to engage with faculty and peers regarding their academic and health-related concerns.

#### Glimpses:







Principal

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Warvat Bakal Dist.Buldana